

THE OFFICE OF THE OMBUDSMAN

THE OFFICE OF THE OMBUDSMAN IS DEDICATED TO CREATING AN ENVIRONMENT WHERE COMMUNICATION IS THE UPMOST IMPORTANCE WHEN DEALING WITH CONFLICT. THEREFORE, OUR INTERPERSONAL SKILLS MUST BE DEVELOPED SO THAT WE CAN CREATE A MORE DIVERSE CAMPUS.

Scheduled Seminars - March to May 2021

<p>MARCH Thursday, March 18, 2021 12:00noon – 2:00pm</p> <p>“TIPS AND TOOLS FOR RESOLVING CONFLICT” <i>THE BENEFITS OF GOOD WORKING RELATIONSHIPS</i></p> <p>LET’S TALK ABOUT IT! <u>Target Audience(s):</u> All Students/Stakeholders</p> <p>THE TAKE AWAY</p> <ul style="list-style-type: none"> ➤ WHO, WHAT, WHY and HOW? ➤ Fostering good working relationships is essential. ➤ Conflict resolution--true harmony for all concerned. 	<p>APRIL Thursday, April 8, 2021 12:00noon – 1:00pm</p> <p>“LEADING FOR SUCCESS AND PRODUCTIVITY” <i>A FOCUS ON EMOTIONAL INTELLIGENCE</i></p> <p>LET’S TALK ABOUT IT! <u>Target Audience(s):</u> All Students/Stakeholders</p> <p>THE TAKE AWAY</p> <ul style="list-style-type: none"> ➤ What is Emotional Intelligence (EQ)? ➤ Why is EQ essential to anyone in a leadership role? ➤ To EQ or not to EQ that is the question? How to be an effective leader in the midst of conflict, while keeping their integrity. 	<p>APRIL Thursday, April, 22, 2021 12:00noon – 1:00pm</p> <p>“TIPS AND TOOLS FOR RESOLVING CONFLICT” <i>THE BENEFITS OF GOOD WORKING RELATIONSHIPS</i></p> <p>LET’S TALK ABOUT IT! <u>Target Audience(s):</u> All Students/Stakeholders</p> <p>THE TAKE AWAY</p> <ul style="list-style-type: none"> ➤ WHO, WHAT, WHY and HOW? ➤ Fostering good working relationships is essential. ➤ Conflict resolution--true harmony for all concerned. 	<p>MAY Thursday, May 13, 2021 12:00noon – 1:00pm</p> <p>“TIPS ON COMMUNICATION” <i>HOW TO HAVE RESPECTFUL & EFFECTIVE COMMUNICATION</i></p> <p>LET’S TALK ABOUT IT <u>Target Audience(s):</u> All Students/Stakeholders</p> <p>THE TAKE AWAY</p> <ul style="list-style-type: none"> ➤ How to Communicate Effectively and Respectively ➤ The 7 C’s of Communication ➤ The 6 Levels of Listening ➤ The ABC’s of Communication ➤ The 6 Transformative Benefits of Respect in the Workplace
--	--	---	---